

# Grand Lake Township - Broadband Initiative

Improving access to technology for our area residents has been identified as a goal for our Community. Currently, most of our residents in our Township do not have access to quality, reliable high-speed internet. Residents fill their need for high-speed internet through many means including: dialup service or DSL from CenturyLink, satellite services.  
(Only some have access to Broadband through SCI.)

These provider's services and Internet speeds do not meet current federal standards for "Broadband" access, and thus limit their customers' abilities to use services such as streaming video, Voice Over Internet Phone ("VOIP"), telecommuting, telemedicine, online education and more. As more public services and commercial software become available online in the future, we, the residents, risk being left behind if we do not have higher speed Internet access.

Grand Lake Township would like to create a Broadband Initiative group of people who live here and who are actively seeking ways to improve internet access for the residents, recreational visitors and businesses in our area. The first step is to measure the current level of interest in higher speed Internet access and how much people would potentially be willing to pay for higher internet speeds, and/or if most residents are currently receiving their desired internet access speeds at a reasonable cost. We would also like to identify people who are interested in this issue for the purpose of providing further information to them in the future. Please be assured that by completing this questionnaire you are not obligating yourself to purchase any services, either now or in the future. Your responses to this questionnaire will be analyzed in conjunction with those of everyone else and will remain confidential.

Please continue to complete the brief questionnaire. Just try to answer the questions to the best of your ability, whether you currently have Internet service or not. It will only take a few minutes to complete the questionnaire.

\* Required

1.

## 1. Which of the following services, if any, do you currently use at your home in Grand Lake Township?

Check all that apply  
*Check all that apply.*

- Cell Phone-based internet (e.g. Smart Phone, iPhone, Andriod, Hotspot, etc.)
- Dial-Up Internet
- High-Speed Internet Service from SCI
- DSL Internet Service from CenturyLink
- Satellite Internet Service from Satellite Dish
- Satellite TV by Dish/Direct TV
- Other: .....

2.

**Who is your Internet service provider?**

*Check all that apply.*

- Century Link
- SCI Broadband
- WildBlue Satellite
- FrontierNet Satellite
- None
- Other: .....

3.

**Who is your Cell Phone service provider?**

*Check all that apply.*

- AT&T
- T-Mobile
- Verizon
- Sprint
- Other: .....

4.

**If you DO NOT have high-speed Internet Service available in your home, would you be likely to subscribe to it this year? \***

*Mark only one oval.*

- Yes
- No
- Undecided
- I have high speed service

5.

**How satisfied are you with the Internet service you CURRENTLY have at your home in the Grand Lake Township Area?**

*Please rate your satisfaction with the SPEED of your current Internet service.*

*Mark only one oval.*

- Excellent
- Good
- Fair
- Poor
- I don't use any Internet services at my home
- Other: .....

6. **Would you be interested in using a high-speed Internet Center at the Grand Lake Township Community Center building?**

Mark only one oval.

Yes

No

7. **If you makred YES to the question above, how would you use the service?**

Check all that apply.

Personal

Business

Other: .....

8. **For each of the following services that you do NOT currently use, how interested would you be in using theses services if you had access to FASTER Internet service?**

Mark only one oval per row.

	Very	Somewhat	Not Very	Not At All	n/a
High Speed Internet Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streaming movies, video, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Voice over Internet phone Service ("VOIP" like Skype or Vonage)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. **Which of the following, if any, do you CURRENTLY DO from your HOME in the Grand Lake Township Area?**

Check all that apply.

Work from home for an employer

Operate a home-based business

Take or Teach education courses online

Get entertainment, like streaming videos

Online gaming

Email, Web surfing, social networking, etc.

Other: .....

10.

**Which of the following, if any, would you be more likely do do if you had access to faster Internet service?**

*Check all that apply.*

- Telecommute (Do work from home for an employer)
- Operate a home-based business
- Take or Teach education courses online
- Get entertainment, like streaming videos
- Online gaming
- Email, Web surfing, social networking, etc.
- Other: .....

11.

**What type of resident are you in Grand Lake Township?**

*Check all that apply.*

- Full-Time
- Seasonal
- Recreational

12.

**Do you have children attending school living at home?**

*Mark only one oval.*

- Yes
- No

13.

**Do you home school using online access?**

*Mark only one oval.*

- Yes
- No

14.

**How likely would you be to subscribe to an ultra high-speed broadband Internet service, if the cost of that service was approximately:**

(If the speed was 10 megabits/second - about 10 times fast than that available from current "high speed" carriers or about 200 times faster than dial-up)

*Mark only one oval per row.*

	Very	Somewhat	Not Very	Not At All	n/a
\$45/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$75/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$100/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

15. **Assume you could subscribe for just PART of the year. How likely would you be to subscribe to the Internet service described in the previously question if the cost was approximately:**

*Mark only one oval per row.*

	Very	Somewhat	Not Very	Not At All	n/a
\$45/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$75/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
\$100/mos.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Contact Information

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Please give us your name and address so that we can prevent duplicate responses and create geographic-based data.

The following information will be kept confidential, will only be used by this group and will not be shared with outside parties.

16. **Name:**

.....

17. **Physical Address**

If you don't feel comfortable sharing, please consider at least listing Road name.

.....

18. **City, MN**

.....

19. **Zip**

.....

20. **Email**

.....

21. **Phone**

.....